

**Form M12: Evaluation Form for Legal Practitioners**

*[Practice Direction 13.2]*

**EVALUATION FORM FOR LEGAL PRACTITIONERS**

*Please fill out this form after the mediation session and return it to the Mediation Coordinator on completion of the mediation session. All responses to this questionnaire are strictly confidential.*

*Name of the Mediator* \_\_\_\_\_

*Are you the*  *Claimant's Legal Practitioner*  *Defendant's Legal Practitioner*  *Other's Legal Practitioner*

*Date of Mediation* \_\_\_\_\_

*Outcome:*  *not settled*  *settled*  *some issues settled*

*Type of case (Tort, contract, etc.):* \_\_\_\_\_

*Mediator's level of participation:*    *None*    *Low*    *Medium*    *High*

*Your comments are important, particularly in instances of a "poor" ranking. We would appreciate you elaborating as much as possible.*

	<b>1 - poor</b>	<b>2 - satisfactory</b>	<b>3 - very good</b>
1. During the introductory statement, how well did the Mediator explain the mediation process to all parties?	1	2	3
2. Were you satisfied that your client was allowed to fully present his/her case?	1	2	3

- |   |  |   |   |
|---|--|---|---|
| 3. How well did the Mediator understand the FACTUAL issues involved in the case?                                  | 1  | 2 | 3 |
| 4. How well did the Mediator understand the LEGAL issues involved in the case?                                    | 1  | 2 | 3 |
| 5. How well did the Mediator ask appropriate questions to determine the facts of the case?                        | 1  | 2 | 3 |
| 6. How well did the Mediator clarify the key issues and interests of each party?                                  | 1  | 2 | 3 |
| 7. How well did the Mediator help the parties generate realistic options to settle the case?                      | 1  | 2 | 3 |
| 8. How well was the Mediator able to resolve or facilitate impasses between the parties?                          | 1  | 2 | 3 |
| 9. Overall, how satisfied were you that the Mediator was impartial and treated both sides equally?                | 1  | 2 | 3 |
| 10. Overall, how satisfied were you with the PROCESS of the mediation?  | 1  | 2 | 3 |
| 11. Overall, how satisfied were you with the OUTCOME of the mediation?  | 1  | 2 | 3 |
| 12. Overall, how satisfied were you with the MEDIATOR?  | 1  | 2 | 3 |
| 13. Did you think the assignment of this case to mediation facilitated (or will facilitate) its early resolution? | <input type="checkbox"/> <i>yes</i> <input type="checkbox"/> <i>no</i> |   |   |
| 14. Do you think mediation was appropriate in this case?  | <input type="checkbox"/> <i>yes</i> <input type="checkbox"/> <i>no</i> |   |   |

15. Were you satisfied with the way the Mediation Coordinator worked in this case? yes no

*If NOT, why not:*

***Additional comments:***